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## Pride and Joy



**AMR-Rural/Metro service questions continue**

By Mike Steely  
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The early renewal proposal for ambulance service in Knox County saw lots of discussion and questions during the Knox County Commission's work session last week and the issue may come to a head today during the regular meeting.

The Knox County Health Department is asking to renew a five-year agreement with the ambulance service although the current agreement doesn't expire until September of next year.

The discussion last week pitted some commission members against each other and saw various representatives of AMR-Rural/Metro responding to questions about billing, service, response time and company ownership brought up, initially, by Commissioner Charles Busler. Commissioners Evelyn Gill, Carson Dailey and Michelle Carringer also had some pointed comments about the matter.

Commissioner Busler said that he wants to know more about KKR, the possible new owners of the parent company AMR, how 911 calls are distributed, and why an EMS Cost Review Board hasn't been named to oversee the agreement. AMR-Rural/Metro provides ambulance service in Knox County and the parent company also provides fire response.

Busler made a motion to re-bid the contract instead of approving the renewal. Commissioner Brad Anders responded with a "point of order" and moved to approve the proposed agreement. Commissioner John Schoonmaker charged that Busler's questions "got shut down" and then Anders said he would pull his motion so discussion could continue.

Busler then called for a 60 or 90-day delay on a decision and repeated that an overseeing board, including one commissioner, has never been named.

Knoxville Health Department Director Dr. Martha Buchanan told the work session that the review board was not an active body and wouldn't be convened unless a fee hike by AMR-Rural/Metro is requested.

Chris Black of AMR-Rural/Metro joined Dr. Buchanan at the podium and reminded the board that no fee hike has been requested.

Busler then asked why a fire truck is sent to a caller who is only asking for transportation

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